# Our Values and Behaviours

# SUCCESS

Create and agree Key Performance Indicators (KPIs) that clearly define 'success'.

Regularly communicate College and department plans and performance to all staff.

Continually review and publish progress against KPIs in context of College, regional and national performance indicators.

Deliver our business whether teaching or support, on time and to a high standard of quality.

## **PASSION**

Promote our College reputation and deliver our business with enthusiasm.

Actively drive improvements, understanding where we are and what we must do to ensure continuous improvement.

Motivate and lead improvement in all aspects of our business.

## RESPECT

Value all contributions, recognising individual, team and College strengths and challenges.

Ensure that the needs of our students and customers remain at the centre of our business.

Value customer feedback and consultation in helping us to shape our business.



**Wirral Met College** 

#### **Our Vision**

To be an inclusive, outstanding college

## **Our Mission**

To enhance economic prosperity through high quality, work related education and skills.

## INTEGRITY

Be open and transparent with plans and performance to deliver our business.

Take collective responsibility and individual ownership of our values and lead by example.

Ensure a fair and consistent approach, delivering our equality and diversity agenda.

## OPPORTUNITY

Actively promote choice to develop and build aspiration and innovation.

Ensure that vision and KPIs are relevant, realistic and stretching.

When taking opportunities, collegiate accountability should always underpin department or individual actions.