

The Level 2 qualification in Team Leading is designed for practising or aspiring team leaders or supervisors who wish to develop their leadership and management knowledge and skills.

Thursday evening 18:00 — 21:00

### **COURSE DETAILS**

The Level 2 qualification in Team Leading is structured to support three different sized qualifications to support student aspirations and career requirements:

- Diploma one full academic year to complete seven modules.
- Certificate 16 weeks to complete four modules.
- Award 6 weeks to complete one module.

There are several enrolment dates throughout the academic year, which the lecturers will discuss at interview. The qualification will be delivered as a hybrid model, meaning that students will attend a mixture of online and in-person sessions at regular intervals.

Students are expected to complete weekly set activities and assessment work independently, however they will be allocated a tutor to provide support throughout the duration of the course.

Students will develop a range of skills, including effective team leading, improving problem solving skills, effective decision making and a wider understanding of the roles and responsibilities of a team leader. Areas covered by the qualification include:

- Being a team leader
- Providing customer service
- Monitoring team performance
- Building work relationships
- Developing team needs

# **TIMETABLE INFO**

Thursday evening 18:00 — 21:00

## **ENTRY GUIDELINES**

No formal entry requirements but students should be a new or aspiring to the role of team leader.

## **EQUIPMENT REQUIRED**

You will be required to complete a written assignment at the end of each module. There are no exams.

### ADDITIONAL INFORMATION

Chartered Management Institute (CMI) is a professional body — and the only chartered body for management and leadership. Once registered for this qualification, you willautomatically become a studying member, and upon completion will be eligible to becomean Affiliate member.

### WHERE CAN I PROGRESS TO?

Students have the opportunity to study further modules to allow them to complete the full diploma. Students will progress onto job roles such as:

- Team Leader
- Supervisor
- Floor Leader
- Team Coordinator
- Helpdesk Manager
- Trainee Supervisor

After completion of this qualification, you can also continue your learning and progress on to the following qualifications:

- Intermediate Level Apprenticeship
- CMI Level 3 Qualifications in Principles of Management and Leadership
- CMI Level 3 Qualifications in Coaching and Mentoring

## WHEN DOES THIS COURSE RUN?

CAMPUS STARTS ATTENDANCE COURSE CODE PLANNED TIME TABLE

| CAMPUS | STARTS        | ATTENDANCE | COURSE CODE | PLANNED TIME TABLE |
|--------|---------------|------------|-------------|--------------------|
|        | 29th Mar 2024 | Part Time  | B198P001    |                    |

#### If you are aged 19 or over:

Fee: £724.00

The fee quoted is for the academic year 23/24.

| CAMPUS | STARTS        | ATTENDANCE | COURSE CODE | PLANNED TIME TABLE |
|--------|---------------|------------|-------------|--------------------|
|        | 29th Mar 2024 | Full Time  | B198P002    |                    |

#### If you are aged 19 or over:

Fee: £724.00

The fee quoted is for the academic year 23/24.

| CAMPUS | STARTS        | ATTENDANCE | COURSE CODE | PLANNED TIME TABLE |
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|        | 29th Mar 2024 | Full Time  | B198P003    |                    |

#### If you are aged 19 or over:

Fee: £724.00

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For advice and guidance, please contact Student Services via our online enquiry form

This information was current on 29th March, 2024 and may be subject to change.