



## CMI Diploma in Team Leading - B199

The Level 2 qualification in Team Leading is designed for practising or aspiring team leaders or supervisors who wish to develop their leadership and management knowledge and skills.

### COURSE DETAILS

The Level 2 qualification in Team Leading is structured to support three different sized qualifications to support student aspirations and career requirements:

- Diploma — one full academic year to complete seven modules.
- Certificate — 16 weeks to complete four modules.
- Award — 6 weeks to complete one module.

There are several enrolment dates throughout the academic year, which the lecturers will discuss at interview. The qualification will be delivered as a hybrid model, meaning that students will attend a mixture of online and in-person sessions at regular intervals. Students are expected to complete weekly set activities and assessment work independently, however they will be allocated a tutor to provide support throughout the duration of the course. Students will develop a range of skills, including effective team leading, improving problem solving skills, effective decision making and a wider understanding of the roles and responsibilities of a team leader.

Areas covered by the qualification include:

- Being a team leader
- Providing customer service
- Monitoring team performance
- Building work relationships
- Developing team needs

## ENTRY GUIDELINES

Level 3 Relevant Level 2 qualification at Pass or above or minimum of 4 GCSEs at Grade 9-4/A\*- C. If English is not your first language, you may need an assessment before enrolling on this course. To discuss further, please contact the ESOL department on 0151 551 7144.

## ASSESSMENT METHOD

You will be required to complete a written assignment at the end of each module. There are no exams.

## ADDITIONAL INFORMATION

Chartered Management Institute (CMI) is a professional body — and the only chartered body

- for management and leadership. Once registered for this qualification, you will automatically become a studying member, and upon completion will be eligible to become an Affiliate member.

## WHERE CAN I PROGRESS TO?

Students will progress onto job roles such as: - Team Leader - Supervisor - Floor Leader - Team Coordinator - Helpdesk Manager - Trainee Supervisor After completion of this qualification, you can also continue your learning and progress on to the following qualifications: - Intermediate Level Apprenticeship - CMI Level 3 Qualifications in Principles of Management and Leadership - CMI Level 3 Qualifications in Coaching and Mentoring

## WHEN DOES THIS COURSE RUN?

CAMPUS	ATTENDANCE	COURSE CODE	PLANNED TIME TABLE
	Full Time	B199P001	
<p><b>If you are aged 19 or over:</b></p> <p>Fee : £1987.00</p> <p>Please note, there are no discounts for this course.</p> <p><i>The fee quoted is for the academic year 23/24.</i></p>			

For advice and guidance, please contact Student Services via our [online enquiry form](#)

This information was current on 25th April, 2024 and may be subject to change.