



Cabin Crew Professional Level 2 - L037

Welcome
to our
Visitor
Economy!

This study programme is designed for those who aspire to work as Air Cabin Crew with scheduled, charter or low cost airlines. The course will provide you with the skill set to make the important first steps, with new and exciting links with industry specialists, and a mocked up cabin where experienced tutors will provide you with a realistic idea of what it is like to work in this dynamic industry.

COURSE DETAILS

As part of the Airline Cabin Crew study programme you will cover the following units:

- Working as Cabin Crew
- Airline Health, Safety and Security
- Aircraft Emergency Situations
- Dealing with Passengers on board an aircraft
- Cabin Service selling techniques
- Making passenger announcements on board an aircraft

Additionally we will also provide training leading to college certificates in the following:

- Food Safety and allergens awareness
- Food & Beverage Service
- First Aid at Work

At the end of the programme you will have the opportunity to be interviewed by a major airline. If you are successful you will be able to complete the Cabin Crew qualification before your training begins. If you do not secure employment at this point or wish to progress to a level 3 programme then you will continue to study Aviation Operations on the Ground, and examples of units covered are as follows:

- Health & Safety within Aviation
- Aviation Security
- Aviation Communications
- Airport Check-In Services

Many of our former students now enjoy successful careers with UK and International airlines flying to various destinations around the world.

ENTRY GUIDELINES

This is a Study Programme. Please note to study this programme, you have to be at least 17 years of age.

To study a Level 2 qualification, you will need:

A minimum of 4 GCSEs at grade 3, including English and Maths (or L1 Functional Skills in English and Maths)

OR

A relevant Level 1 qualification with GCSE English and Maths at grade 3 or above (or L1 Functional Skills in English and Maths)

If English is not your first language, you may need an assessment before enrolling on this course. To discuss further, please contact the ESOL department on 0151 551 7144.

EQUIPMENT REQUIRED

To learn effectively on your course you will need to use certain items of equipment and undertake particular enrichment activities as part of your studies.

To further enhance your learning experience the following will be required:

- Uniform
- Educational Visits

These will incur additional costs.

If you need support with these costs, don't worry, click on the link below and complete a bursary application form. <https://www.wmc.ac.uk/student-support/financial-support/bursaries-loans>

Equipment purchased will be yours to keep and you will be able to use them for practice at home and in your future career.

ASSESSMENT METHOD

Coursework, Assignments, Role Plays and Practical Simulations.

ADDITIONAL INFORMATION

- This study programme will include days out and trips throughout the year, visits from guest speakers and a guaranteed interview with a major airline.

Trips may include a short-haul flight, an overseas trip and residentials. You will also have the opportunity to apply for a 2 week work placement in a European holiday destination.

You will be expected to take part in all activities during the year.

Are you aged 17+?

Study programmes are full-time courses for 16-18 year olds which include:

- A qualification such as BTEC Extended Diploma
- Meaningful work experience or preparation for work
- English and maths, if you don't already have GCSE grade A* - C (grade 4 or above) in English and maths
- Non-study activities such as tutorials, voluntary work, fund-raising/charity work, sport or trips

WHERE CAN I PROGRESS TO?

This study programme can lead to progression to BTEC Extended Diploma in Travel and Tourism Level 3 Extended Diploma or direct employment with a major airline.

Explore potential careers via [Career Match](#) — it provides current local data on wages and employment prospects.

You could progress to these Wirral Met courses:

- [L034 - BTEC Travel and Tourism level 3 Extended Diploma](#)
- [L034 - BTEC Travel and Tourism level 3 Extended Diploma](#)
- [L046 - BTEC Aviation Operations level 3 Subsidiary Diploma](#)
- [L046 - BTEC Aviation Operations level 3 Subsidiary Diploma](#)
- [L068 - NCFE Travel, Tourism & Aviation Extended Diploma](#)

WHEN DOES THIS COURSE RUN?

CAMPUS	ATTENDANCE	COURSE CODE	PLANNED TIME TABLE
	Full Time	L037Q001	

If you are aged 16-18:

This study programme will be FREE for most students who are aged 16-18 on 31 August, or students aged 19-24 with an Education, Health & Care Plan.

If you are aged 19 or over:

Fee : £480.00

The fee quoted is for the academic year 24/25.

For advice and guidance, please contact Student Services via our [online enquiry form](#)

This information was current on 24th January, 2025 and may be subject to change.